



Master Plan 2023

Setting the scene

Our Purpose:

**Best Care -
Every person,
every time.**

Our Values:

**Collaboration
Accountability
Respect
Excellence**

Setting the scene

Strategic Plan



Service Plan



Master Plan



Asset Plan

Communication and
Engagement Strategy

Workforce Strategy

Partnerships Framework

Best Care, Every Person, Every Time

Wellness, health promotion and self-management services for our community

We will lead, in partnership with other providers, to improve access to services for our community that support the health promotion, self-management and the wellness of our community.

Integration and partnership across services and service providers

We will work to be a central enabler across care providers for people in our community to receive the comprehensive suite of health services required. We will work in partnership with our patients, residents and other healthcare providers to facilitate a healthcare experience that is coordinated and integrated around our patients, carers and families.

Improved equity of access and target service delivery based on need

We will focus on improving our community's access to health services to facilitate care provision based on clinical need and health outcomes. We will identify funding opportunities and flexible workforce models to ensure equitable and timely access to services.

Healthy aging and end-of-life care

We will increase our capacity to access culturally appropriate, sensitive, aged and end-of-life care for our people to live, age and die in their place of choosing. We will develop a sustainable workforce to deliver home based, community-based and residential aged care services locally within the MHS communities.

Workforce development and sustainability

We will develop a flexible, sustainable and local workforce that enables patient-centred, integrated healthcare to deliver improved health outcomes for our community. We will be innovative and flexible and target the specific needs of our community.

Enabling our future health services – digitally enabled health

We will continue to invest in our physical environment and innovative technologies that better support us to deliver on our priorities for our staff, patients, residents and families, through information sharing, and new models of care enabled by technology and required physical infrastructure.



Collaboration

More we, less me



Accountability

Own it, Do it



Respect

Everyone matters



Excellence

Better, best, brilliant

Master Plan...the story so far....

MHS Port Fairy and Koroit Spring Park Campus – Board Presentation

Community Online Survey Feedback

Majority Feedback Themes

125

responses*

Age

18 – 34		7%
35 – 54	36%	
55 – 64	30%	
65 Older	27%	

- Most respondents were middle aged
- 30% worked or volunteered at the hospital
- 68% part of the Port Fairy and Koroit community
- 86% had been to MHS before

Improvement requests

- Qualified, competent and friendly staff
- Parking (more of it)
- Emergency treatment and continuation of acute services with a Doctor available in UC
- Easy Access
- More Office and Storage Space
- Koroit Facility for all age groups

Liked most

- Location
- High quality care
- Friendly, knowledgeable staff
- Facilities
- Community feel
- Having a space where extended family can come together to create positive memories

Most important thing about health service

- Urgent care service
- Spend time in nature, enjoying the gardens

Most important thing to see when first arrive

- Clear signage
- Safe pick up drop off zone
- Natural light

Most important feature

- More carparking
- Clear wayfinding and signage

Time Outdoors

- Spend time in nature, enjoying the gardens
- Get fresh air

Functional Briefing Summary

Services and functions for Koroit Community Health Hub

COMMUNITY HEALTH

- Opportunity to provide the same range of services as Port Fairy accommodate growth to support primary service and improve access:
 - Expansion to Podiatry / District nursing / Home packages
 - Continue to support Physiotherapy /OT / exercise groups
 - Mental Health

AGED CARE

Service review to support Independent Living Units

ADMINISTRATION

Relocation of some administration functions from Port Fairy and hub for community health

Other Health Services

GP Clinic
Community access gym

Complementary Community Services

Early Childhood Education (existing)
Shire run social services
Other community spaces such as Men's Shed, Rotary Club, social events
Retail opportunities to support above services including café, pharmacy

Other precinct opportunities

Community access to historic memorial gardens
Carparking to support broader public precinct

Recommendations – Koroit campus

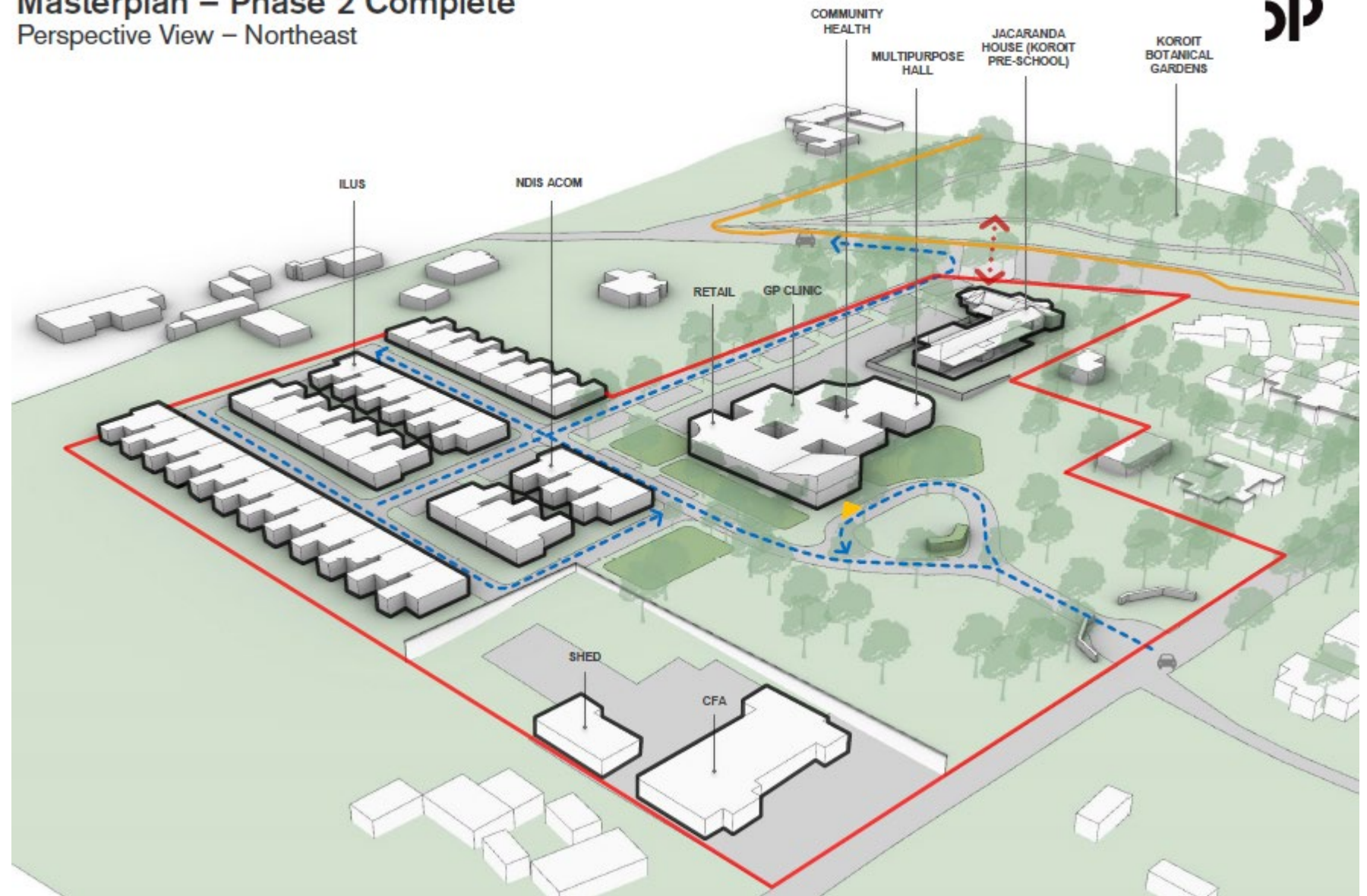
- ✓ Phase 1 - Establish a Health and Wellbeing Precinct
 - Incorporating access to Allied Health and Primary Care, General Practitioners
 - Providing access to spaces for Community use
 - Supporting connection with the gardens on site and adjacent
 - Providing opportunities for intergenerational activities through co-location with kindergarten services at Jacarandah House
 - Tenancy and retail opportunities

- ✓ Phase 2 – Independent Living Units
 - Independent Living Units to support people who are aging and who are living with disabilities.

Master Plan...
the story so far....Koroit

MHS Port Fairy and Koroit Spring Park Campus Workshop 4

Masterplan – Phase 2 Complete
Perspective View – Northeast



Functional Briefing Summary

Moyne Health Services – Port Fairy Campus



UCC

No expansion in POC numbers:

- 3 treatment cubicles
- Treatment room
- General Xray
- Ultrasound – future service

ACUTE CARE

- 12 beds – currently 3 doubles 6 singles
- 2 beds to support palliative care

AGED CARE

Requires replacement to meet current standards:

- 82 beds
 - Belfast 30 beds
 - Moyneyana 52 bed

*84 beds planned

COMMUNITY HEALTH

Growth to support primary service and improve access:

- Podiatry / District nursing / Home packages
- Continue to support Physiotherapy /OT / exercise groups
- Mental Health

PARTNERSHIPS

- Independent Living Units
- NDIS Units
- Retirement Living
- Shire, Community Groups, Private Sector

Recommendations - Port Fairy Campus

- ✓ Upgrade Residential Aged Care Facilities
 - Moyneyana House and Belfast House both require upgrades to align with best standards for residential aged care.
New facilities centre on the concept of a household of 15 people with single ensuite rooms and access to amenities such as gardens, social/common areas (eg cafés)

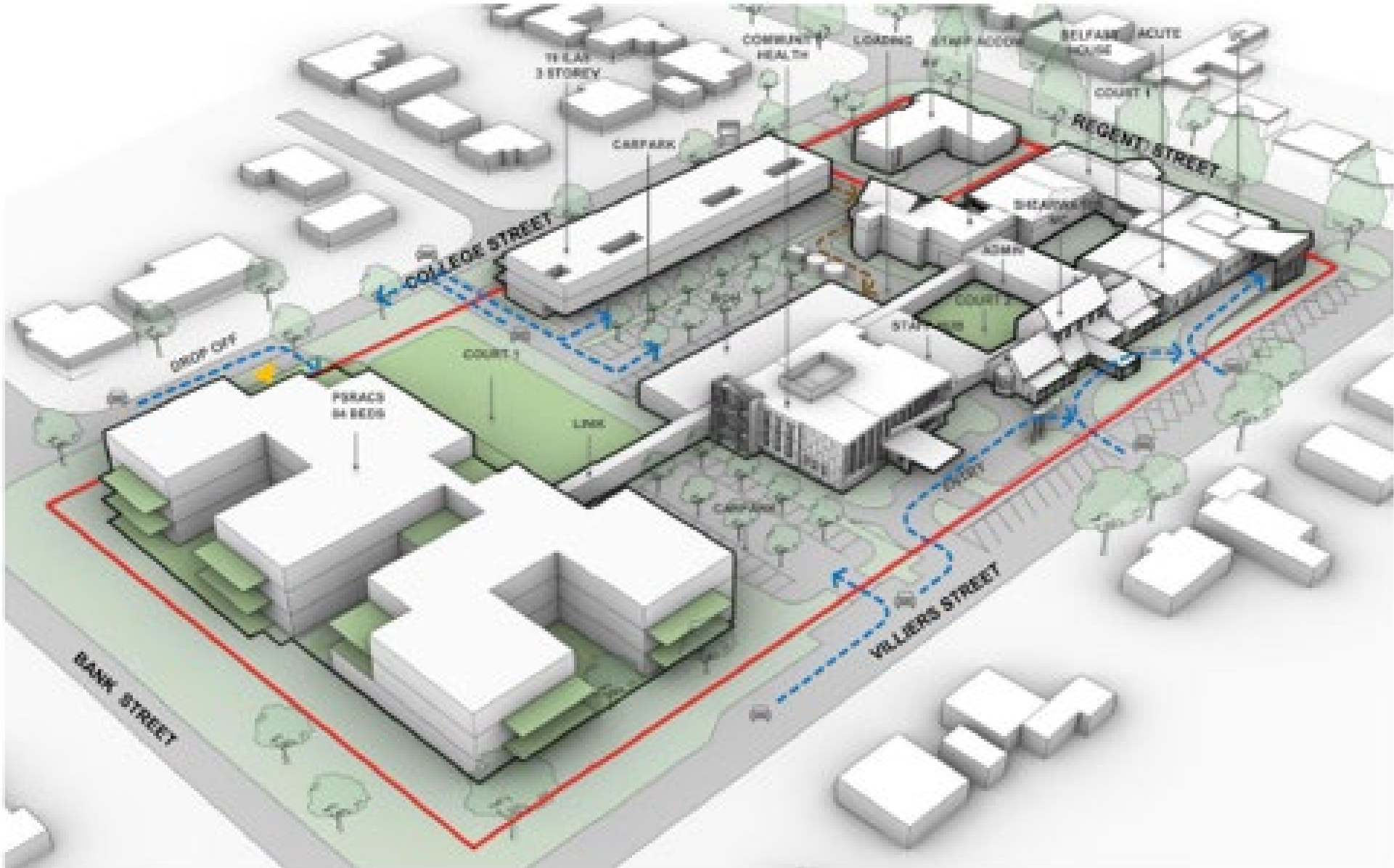
- ✓ Expanding access to Allied Health and Primary Care on site

- ✓ Providing access to spaces for Community use

- ✓ Tenancy and retail opportunities

- ✓ Independent Living Units
 - Community consultation raised the possibility of providing a small number of Independent Living Units to support people who are aging and who are living with disabilities.

Master Plan...
the story
so far....Port Fairy



Master Plan...next steps

- ✓ Establish a Committee of the Board to oversee the Master Planning, Assets and Infrastructure
- ✓ Lobby for funding
- ✓ Pursue partnership opportunities
- ✓ Keep the community conversation going