

Community Connect

March Issue 2024



MESSAGE FROM THE CEO

Welcome to the March 2024 issue of MHS Community Connect.

This year we are celebrating serving the Port Fairy, Koroit and surrounding communities for 175 years. This is a significant achievement which would not have been possible without the support of our local communities.

From humble beginnings in 1849, the service has grown into a vibrant integrated health service comprising acute beds, primary and community health programs and residential aged care services. We know how important these services are to our community.

Throughout the years we have seen incredible support through donations to help Moyne Health Services deliver *Best Care, Every Person, Every Time*. With community support we have built our Community Health building, Urgent Care Centre, upgrade dining rooms, purchase buses and we are currently beautifying gardens within the residential aged care facilities.

Our staff are always working hard to deliver quality health care to our residents, clients and participants. Our volunteers also play an important role in enhancing the lives of our residents. We are thankful to have such committed staff and volunteers.

We are celebrating with an event on 1st June and would love to see as many community members in attendance as possible. More information will be provided in a special edition of Community Connect.

Katharina Redford
Chief Executive Officer



HOME CARE PACKAGES

Moyne Health Services has been providing Home Care Packages in the Moyne Region for 18 years.

Older people can receive support in their home and daily life through the Home Care Packages Program. It provides a coordinated package of care and services to help you live independently in your own home for as long as you can.

Our dedicated friendly Home Care Packages team, led by Manager, Kevan McNamara provide personalised programs to suit individuals' needs. They are available to provide assistance to clients who know that when they need assistance or advice - their case manager is just one call away. The team prides themselves on providing the best possible care for our clients.

Offering a **one stop shop**, the team aims to remove the challenges of navigating the Aged Care System and assisting clients to take full advantage of Government-funded support to meet their needs.

These experienced and qualified staff live nearby and have a great understanding of services available in the district. They are able to connect you with a range of services that suit your unique needs, making life at home, getting out and about, and accessing your healthcare as easy as possible.

They take time to get to know our clients. Through listening to the clients life story, they learn what

they need and what brings them joy. They use this shared understanding to develop an individualised plan. We customise our clients' package and have a range of service providers to choose from - including some of our inhouse personal carers.

Once implemented, the team checks in with clients as much or as little as the client wishes.

Everything our Home Care Packages Team does centres on the individual and how we can best support the client's aim to keep living life, their way.

If you would like more information, please call our HCP team on 5568 0011.

MEET THE HCP TEAM



From left to right: Erin Kumor, Kathy Brodie, Kevan McNamara, Michelle Hollingsworth, Marcia Fitzgibbon, Anna Bridgeford and Hanna Matthews.

Other team members: Jenny Farley, Andrea Smith, Janine Baldwin, Rachael Fechete, Joanne Coomber, Karen Van Andel, Marie Leddin, Marilyn Smith, Miriam Meissner, Faye Watts, Fiona Brown, Matthew Pitts and Sophie Ordner

For HCP Information call:
5568 0011

HOME CARE PACKAGES

WHAT MAKES MOYNE HEALTH SERVICES HOME CARE PACKAGES DIFFERENT TO OTHER PROVIDERS?

- Everything we do centres on you - the individual
- Our team listens to your story to understand your needs & wants
- We provide independent personalised advice
- We help you navigate the Aged Care system
- We provide a choice of service providers including in-house carers
- We develop customised care plans - centred around you
- Our case management services are not charged by the amount of case management you require - we respond to your needs
- Our team are experienced, qualified and care about you.



What are the services we provide?

Moyn Health Services provides the following services:

- Community Health Services
- Speech Pathology
- Physiotherapy
- Podiatry
- Occupational Therapy
- Dietitian
- Diabetes Education
- Social and Group Activity Programs
- Community Health Nurse and Health Promotion
- District Nursing
- Home Care Packages
- Short Term Restorative Care

For more information or to make an appointment please call 5568 0100.

Connect with MHS

 www.moynehealth.vic.gov.au

 www.facebook.com/moynehealthservices

 5568 0100